MC LIBRARY
MONTGOMERY COLLEGE

Library Master Plan
AY2025 - 27

Table of Contents

Mission

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The library facilitates student success by collaborating with the College community in the creation and delivery of innovative services in a culture of excellence and accountability.

Vision

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Montgomery College Library is an inclusive and equitable learning environment that empowers students to be information-literate citizens and lifelong learners. We are responsive to the diverse learning needs of students, faculty, and staff through service excellence and by providing access to the world's knowledge, all in pursuit of advancing student success and academic partnerships.

Values

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In support of our community, we commit to:

- provide excellent **service** that empowers all individuals to learn and thrive. Our commitment to impact means we will seek to meet the evolving needs of our diverse community of users, develop culturally responsive services, promote equitable access to diverse and inclusive collections and accessible resources.

- foster **belonging** by creating a learning environment within the library where users are accepted, valued, respected, and supportive (of one another). Creating a sense of connection and inclusion allows everyone to thrive.

- support **collaboration** and **creativity**, through our spaces, resources, and services. By bringing people together and encouraging the exchange of ideas, we can inspire innovation, and empower individuals and communities to explore new possibilities.

- **sustainable** practices and operations and responsibly **stewarding** our resources with future generations of learners in mind.

- be in conversation with our community, fostering effective **communication** to better understand patron needs and serve as a resource and advocate for community well-being and lifelong learning.

Locations

East County Education Center
Room 112

Germantown Campus
HS 110

Rockville Campus
MT 110

Takoma Park/Silver Spring
RC Room 215

Website
library.montgomerycollege.edu

Message from the Director

I am thrilled to present the Montgomery College Library's Master Plan for AY2025 - 27. This 3-year, comprehensive and actionable plan guides us as we support Montgomery College's strategic plan. It is a road map to help us serve the MC Community and beyond with excellence, and is an example to shape the future of the Montgomery College Library.

Beginning in February 2024, the Library Master Plan Advisory Group, comprising library staff, faculty, and students, initiated critical and meaningful discussions. Through an inclusive strategic planning process, we have gleaned the collective wisdom and aspirations of our library organization and academic community into a roadmap for excellence. The Library Master Plan for AY2025 - 27 is a product of active participation and engagement where we envision the library as a hub for college-wide creativity, collaboration, and scholarship.

Our library master plan for AY2025 - 27 consists of four key themes:

1. Educating Ourselves and Educating Others
Levering our services and resources to support the college curriculum, elevate faculty, staff, and community awareness, and enhance the skills and expertise of library team members.

Continued

2. Information Literacy Program Expansion and Instructional Assessment

As one of Montgomery College's key General Education competencies critical to student attainment, the information literacy program has evolved beyond academic research. The program expansion supported by instructional assessment not only strengthens the collaborative alliance between librarians and faculty, but also nurtures interdisciplinary approaches to teaching information literacy, and supporting retention and student engagement.

3. Welcoming and Belonging

Promoting a culture where respect and representation are an integral part of the aca ment and organization, improving our support systems to reflect the diversity of perspectives and experiences, and creating safe and inclusive spaces that foster success and prosperity.

4. Exploring Innovative Technology Practices and Partnerships

The library aspires to integrate cutting-edge technologies and form strategic alliances that enhance library services, improve user experiences, and nurture community engagement.

The library's transformative journey originated with a collaborative vision, woven from the diverse perspectives of our dedicated library staff, esteemed faculty, and ambitious students. This comprehensive blueprint, born from spirited dialogue and shared purpose, outlines bold objectives that will propel our library into a future of empowerment and relevance. I am deeply grateful for everyone involved in the creation of this plan and look forward to achieving the objectives set forth.

Sincerely,

Suzette Spencer

Theme One
Educating Ourselves and Educating Others

Academic libraries play a critical role in educating others by facilitating access to information and services in support of curriculum and programs, fostering an environment conducive to learning, and collaborating with partners to engage in knowledge sharing and promoting scholarship. Relatedly, we are devoted to organizational effectiveness through practicing ethical and servant leadership and promoting a culture of self-reflection and professional growth.

MC Strategic Goal 1

Enhance connections between Montgomery College and our community

MC Strategic Goal 2

Cultivate a sense of belonging for everyone at Montgomery College

MC Strategic Goal 3

Enhance educational and organizational effectiveness

Objectives

1.1	Increase internal knowledge sharing through trainings and promote external opportunities related to the library profession
1.2	Implement programming and outreach efforts, leveraging ELITE, the library's ELITE Workshop Planning Group, and academic support partnerships
1.3	Cultivate an internal work culture that demonstrates our shared values and informs service and organizational excellence

Theme Two
Information Literacy Program Expansion and Instructional Assessment

Information literacy and instructional assessment are pivotal in empowering students from underserved populations, serving as the foundation for equitable education. Information literacy equips students with the skills, values, and ability to thrive in and contribute to our global community. Implementation of programming and outreach efforts will expand the program's reach across the college. Instructional assessment provides a structured approach to measure and enhance student learning, ensuring that educational interventions are responsive to their unique needs. Assessment efforts and seeking input from students to improve methods to support all learners will enable greater impact and awareness.

MC Strategic Goal 2

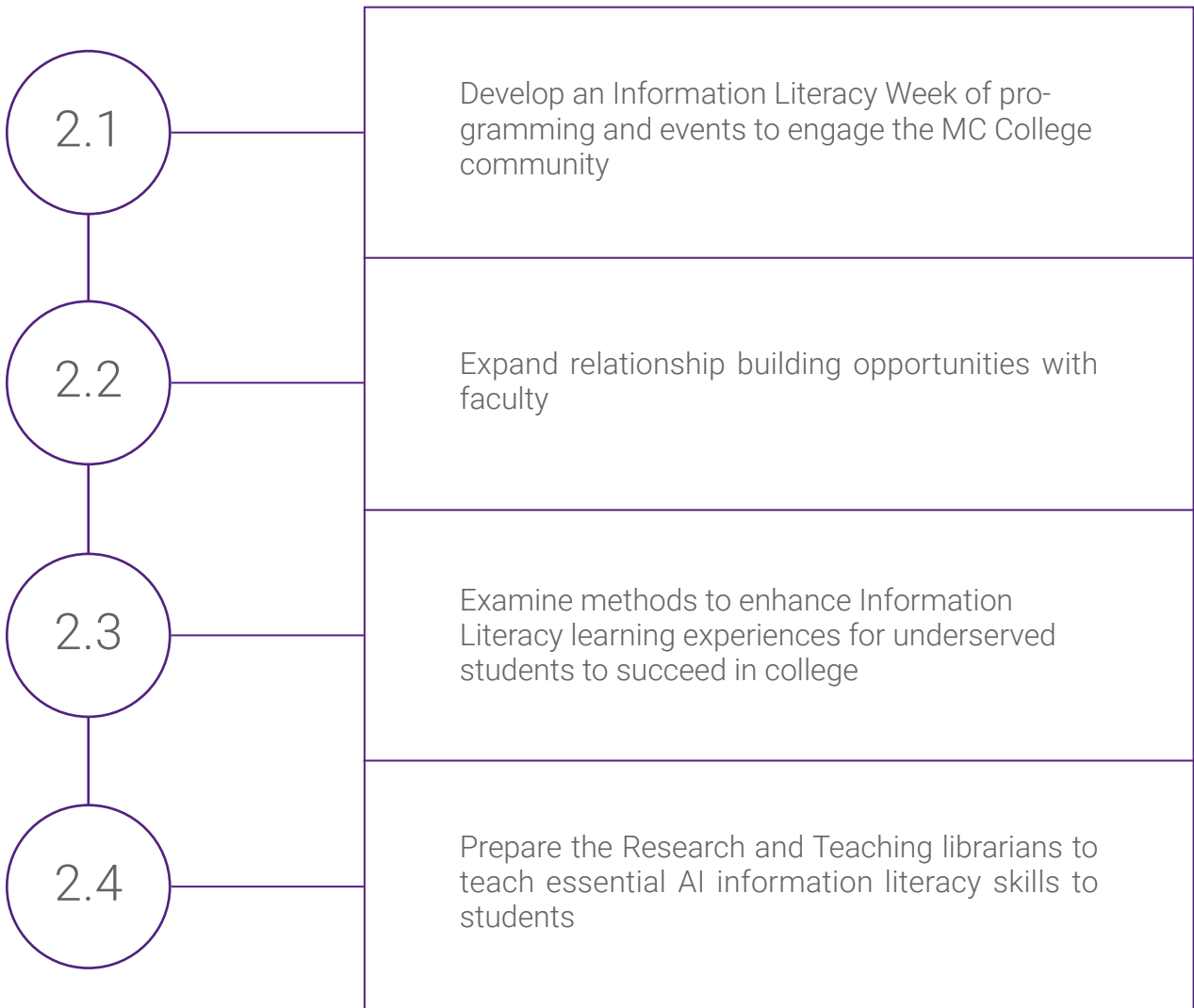Cultivate a sense of belonging for everyone at Montgomery College

MC Strategic Goal 3

Enhance educational and organizational effectiveness

MC Strategic Goal 4

Increase economic impact for our students and community

Objectives

2.1

Develop an Information Literacy Week of programming and events to engage the MC College community

2.2

Expand relationship building opportunities with faculty

2.3

Examine methods to enhance Information Literacy learning experiences for underserved students to succeed in college

2.4

Prepare the Research and Teaching librarians to teach essential AI information literacy skills to students

Theme Three
Welcoming and Belonging

Welcoming and belonging are the cornerstones of a thriving, diverse college community. In library spaces, these principles transform buildings into sanctuaries of knowledge and growth, where everyone feels valued and respected. Inclusive collections that reflect a multitude of voices and experiences not only enrich the academic landscape but also foster empathy, understanding, and a sense of shared humanity. By embracing diversity and cultivating an environment of inclusivity, we empower every member of our community to explore, learn, and contribute to the collective wisdom, ensuring that no one is left behind and everyone has the opportunity to flourish.

MC Strategic Goal 1

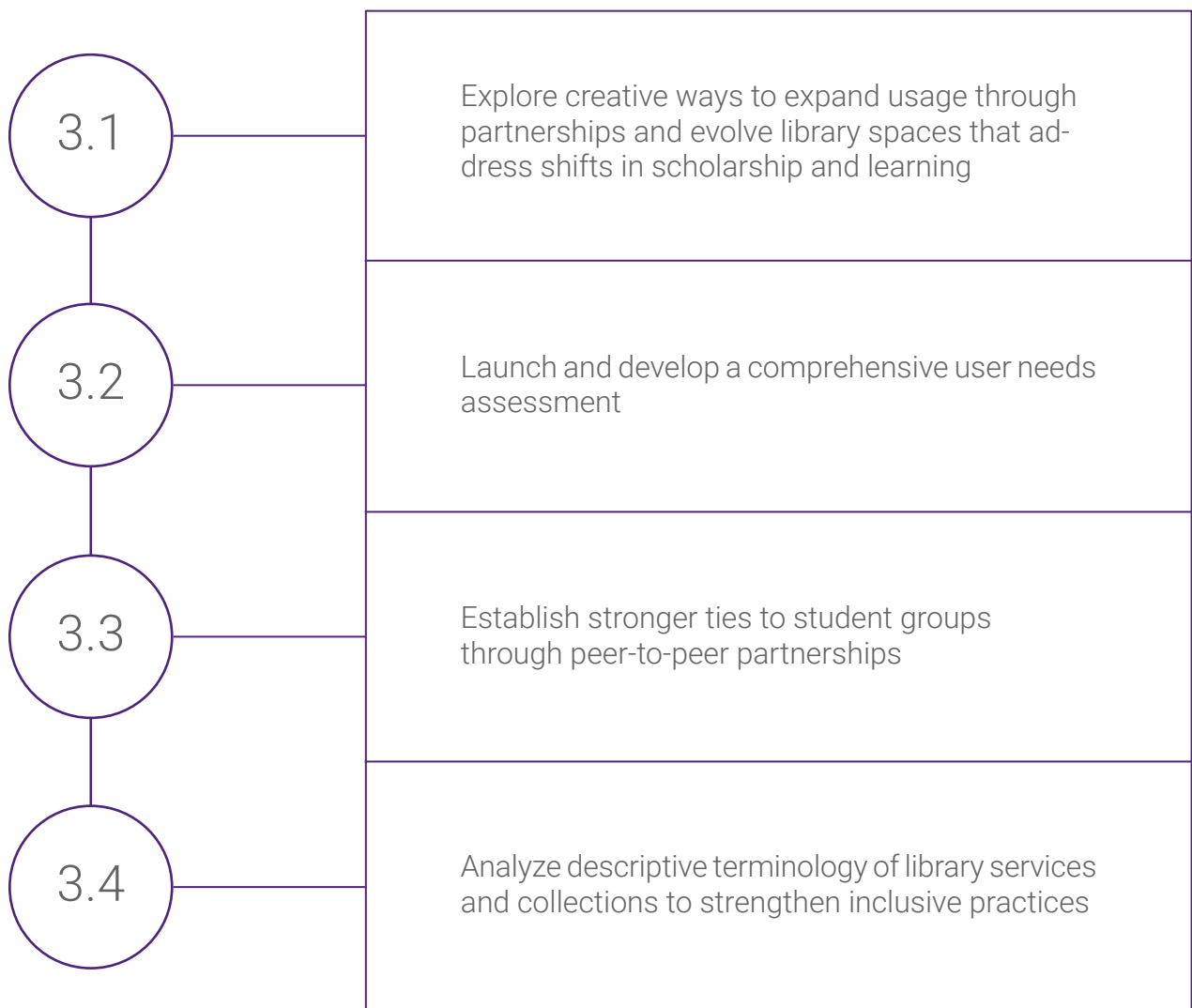Enhance connections between Montgomery College and our community

MC Strategic Goal 2

Cultivate a sense of belonging for everyone at Montgomery College

MC Strategic Goal 3

Enhance educational and organizational effectiveness

Objectives

3.1 — Explore creative ways to expand usage through partnerships and evolve library spaces that address shifts in scholarship and learning

3.2 — Launch and develop a comprehensive user needs assessment

3.3 — Establish stronger ties to student groups through peer-to-peer partnerships

3.4 — Analyze descriptive terminology of library services and collections to strengthen inclusive practices

Theme Four
Innovative Technology Practices and Partnerships

Through innovative technology practices, the MC Library will extend our reach beyond physical walls, providing seamless access to resources and support across multiple devices and platforms. This digital expansion not only enhances the user experience but also fosters new forms of engagement, collaboration, and knowledge creation. Partnerships with internal technology providers and academic stakeholders further amplify these efforts, allowing us to leverage shared expertise and resources to develop cutting-edge services and spaces.
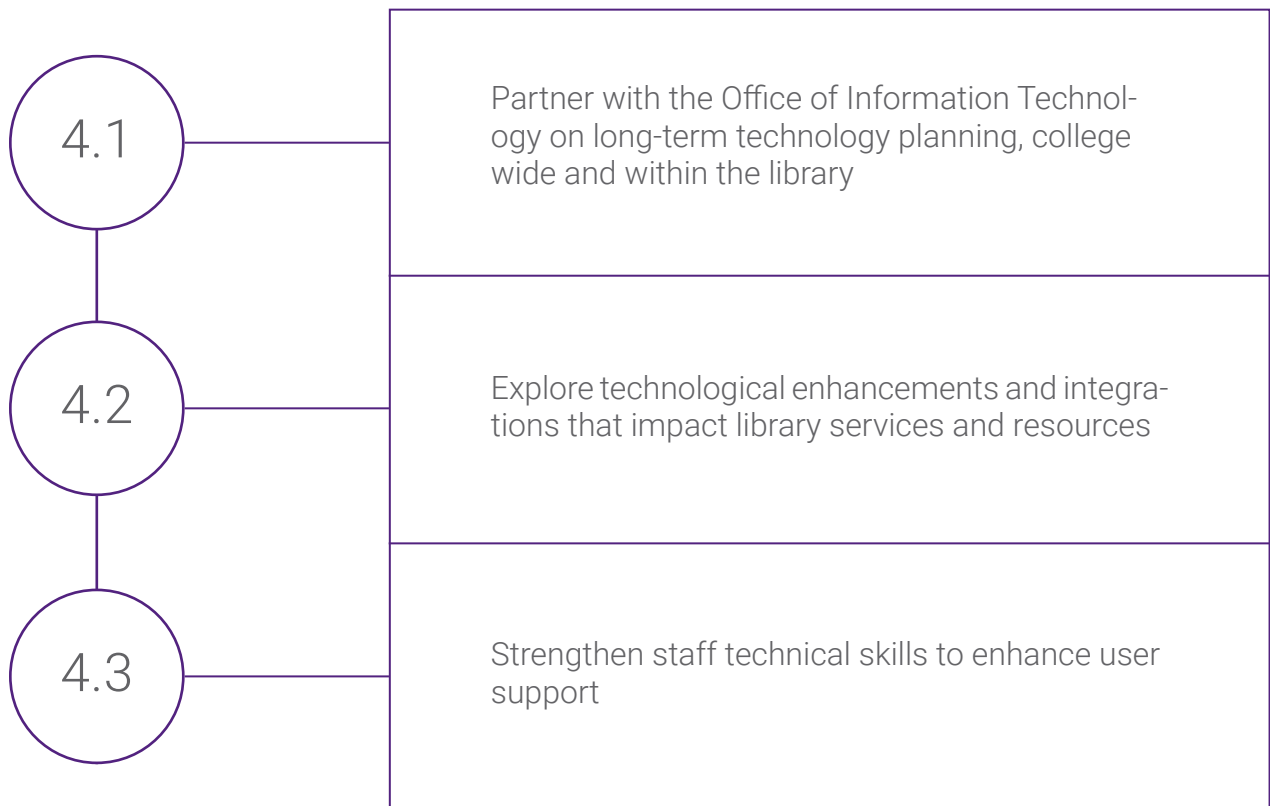
MC Strategic Goal 2
Cultivate a sense of belonging for everyone at Montgomery College

MC Strategic Goal 3
Enhance educational and organizational effectiveness

Objectives

4.1 — Partner with the Office of Information Technology on long-term technology planning, college wide and within the library

4.2 — Explore technological enhancements and integrations that impact library services and resources

4.3 — Strengthen staff technical skills to enhance user support

Montgomery College Library

Planning Process

Beginning in March 2023, the strategic planning process developed over a year and a half, and ended with the finalization of our library master plan in August 2024. It involved library-wide feedback, leadership retreats, stakeholder engagement, and plan development.

March to June 2023

Defined the project scope, objectives, timeline, and deliverables.

Hosted several preliminary planning sessions with library staff

July to December 2023

Developed an advisory group charge and convened an advisory group comprised of library staff, faculty, and student volunteers.

Explored and developed master plan themes.

January to May 2024

The planning advisory group solicited input and reviewed feedback from faculty and student group members.

Developed an internal online guide for library staff to track and engage in the process.

June to August 2024

Library leadership developed the master plan objectives.

The advisory group reviewed the final plan draft.

The draft was presented to area leadership and the library staff.

Library Master Plan Advisory Group

The core planning group, comprising library leadership and staff, and faculty and student volunteers, was responsible for analyzing and providing additional feedback, developing and sharing planning progress, and drafting and finalizing the strategic plan.

Library Leadership Team and Staff

Suzette Spencer	Director, Library and Information Services
Kari Schmidt	Resources and Collections Associate Director
Jennifer Hatleberg	Librarian Supervisor, Arts and Humanities
Mojisola Ahonsi	Campus Access Services Supervisor
Julie Loy	Librarian, Health Sciences, Communications, and Special Programs
Josephine Trawick	Administrative Coordinator

Key Advisory Group Members

Page Whittenburg	Chair, ELAP, Linguistics, and Communication Studies
Jenny Hodges	PT Faculty, Communication Studies
Nima Sichani	MC Student, Computer Science Major, Dual Enrollment Program
Ian Johnson	MC Student, President, African American Student Union